



**FAMILY WELLNESS HEALTHY START PROGRAM
OUTREACH WORKER**

JOB DESCRIPTION

The Family Wellness Healthy Start (FWHS) Outreach Worker (OW) will conduct outreach activities to increase community awareness of the HS Program and recruit eligible participants into the Program with a focus on the target population of Black/African-American and Hispanic Women and their partners who live in Hartford and New Britain; provide tracking of participants that clinic-based Care Coordinators are unable to reach; staff HS tables at health fairs, other community events and FWHS clinical and community based sites; recruit from shelters, soup kitchens, OB/GYN offices and other related community sites; and conduct other activities that will facilitate comprehensive, quality services for low-income pregnant and parenting Hartford and New Britain women and their children through eighteen months. The OW will participate in FWHS program staff development, training, meetings, workshops, outreach and community activities for Participants and other opportunities including core competency training, national grantee meetings and conferences. The OW will participate in quality assurance, evaluation and data collection required by the grant and other duties as required.

QUALIFICATIONS

Meets the following required qualifications:

- Either a Bachelor's or Master's degree in a health-related field (preferred) or social work can be substituted with 1-3 years of training and experience with the health needs of pregnant and parenting women, infants and young children
- Demonstrated strong communication and customer service skills
- Ability and interest in conducting outreach to diverse locations in Hartford/New Britain for the purpose of recruiting clients into the Family Wellness Healthy Start Program
- Knowledge of a broad range of social service and assistance providers in the community
- Knowledge of the population in the local community (Hartford/New Britain)
- Knowledge of referral sources and ability to facilitate referrals to support services
- Skills in interviewing techniques
- Proficient computer skills including word processing, email and computer navigation of the internet
- Demonstrated ability to work as a member of a team
- Knowledge of the local community (Hartford/New Britain)
- Enthusiasm for women, family, community health education and outreach work
- Competence and willingness to conduct home visits

Affiliate



140 Woodland St. Hartford CT 06105 (860) 527-0147

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United Way of Central
and Northeastern Connecticut

Partner Agency

- Ability and willingness to travel to required trainings and annual meetings
- Connecticut driver's license and reliable transportation
- Reflect the cultural diversity of the City of Hartford and New Britain

Additional desired qualifications:

- Clinical judgment skills
- Experience in case management, care coordination

If interested in this position please submit your resume and letter of intent by no later than April 26, 2019 to Kathleen Reilly at Kreilly@ulgh.org